

With upgraded pipelines, you'll enjoy:

- Increased safety and service reliability thanks to a new, modern system
- Lower future maintenance costs
- Increased flow of natural gas to add equipment like pool heaters and generators
- Fewer disruptions to your schedule when we can easily access your outdoor meter for inspections and repairs

Serving you is the best part of our job.

While we're on your street, stop by and say hi. We always like getting to know the people we serve.

If you'd like more information on upgrades in your neighborhood, check out SpireEnergy.com/Upgrades.

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Here come the upgrades.

Even safer, more reliable energy is coming to your neighborhood.



We're upgrading the natural gas pipelines on your street to bring you the safest, most reliable energy available.

We'll be in touch along the way, but in the meantime, here's a look at what's to come.

We'll be in your neighborhood for the next several weeks.

Our goal is always to work as quickly as we can. That being said, traffic, street size, weather and even soil type make giving an exact timeframe a challenge. We'll keep you posted on our progress as we go.

Things may get a little messy.

These upgrades may take a few weeks and could require us to dig in your yard. If that's the case, we'll try our best to work quickly and keep disruptions to your life minimal. And, once we're done, we'll make sure lawns, sidewalks and streets are fully restored.

We're moving indoor gas meters outside.

In most cases, the meter will be relocated to the side of your home near the front. We'll also try our best to keep the meter outside fenced-in areas. This is great news because it means fewer disruptions to your schedule when it's time for future maintenance.

Your natural gas service will be briefly interrupted.

To finish the job, we'll need to connect the new gas pipeline on your street to the



new service line leading up to your house. When we do this, your service will be briefly disconnected— usually for less than four hours. We'll always try to make sure this happens at a time that works for you.

We'll need your help to get the job done.

There will be times throughout this process that we'll need to work together to finish upgrading the pipelines on your street.

Here's how:

- When the time comes to connect your new service line, we'll let you know. All you need to do is call us and schedule a time that works for you. We'll also find a time that fits with your schedule to relight your natural gas appliances.
- If your lawn is impacted by the upgrade, we'll start the restoration process. All we'll need you to do is water that area twice a day to help the grass grow.

Traffic flow will be affected.

There will be times when traffic is blocked, but we'll always be there to move our equipment so you can get where you need to go.

Pass it along.

If you're not the property owner, please pass this information along. However, we'll still need your help when we need to temporarily disconnect your gas service to complete the work. So keep an eye out for door tags, and be sure to call us when it's time.

For more information, visit [SpireEnergy.com/Upgrades](https://www.spireenergy.com/upgrades)